

ISSN-2319-104X



4D INTERNATIONAL JOURNAL OF IT AND COMMERCE

(4DIJTC)

LISTING AND INDEXING

**(A) Listed in ULRICH DIRECTORY , USA,(B)
Listed in CABELL Directory , USA,(C) Indexed
in EBSCO,(D) License agreement for USA with
Dale-Cengage, Michigan, USA,(E) Western
Theological Seminary(Beardslee Library)
Holland,Europe,(F) Library-University of
Saskatchewan-CANADA,(G) AAAS JOURNAL-
American for the Advancement of Science,(H)
Cal State Monterey Bay
Library,California,USA,(I) OSHU-Oregon
Health & Science University-
Portland,Oregon.USA...., (J) License
partnership with EBSCO .USA**

(VOL.-5,ISSUE-1,SEP-2016)



4DIJITC-Vol-5,ISSUE-1, SEP.2016

EDITORIAL BOARD

Dr. Dharendra Sharma
Shimla University, Shimla, India

Dr Sandeep Kumar
Technia Institute , Delhi, India

Dr Durga Madhab Mahapatra
GNIT, Greater Noida, India

Dr. Saroj Kumar Dash
SIET, Greater Noida.India

Dr. S. K. Pandey
Makelle University, Ethiopia Africa

Mr Surendra Narang.
Informtion SecurityAnalyst at TCS, Detroit, Michigan, USA

Dr. Sunil K. Yadav
GNIT, Greater Noida, India

Mr. Gaurav Varshney
HCL Technologies, Noida.India

Mr. Atul Sharma
Oracle, Bangalore, India

Mr. Yogesh Paliya
IT Manager Jaguar, India.

Mr. Santosh Tiwari.
Accenture, Bangalore, India



4DIJITC-Vol.-5,Issue-1.SEP.2016

CHIEF EDITOR

Prof. Ashok K. Sinha
(Delhi, India)

DY. CHIEF EDITOR

Prof. Nisha Singh
(North Carolina, USA)

Associate Editor
Prof. Saroj Kumar Dash

Asst. Editor
Manu Chaudhary

Contact:editor4dijitc@yahoo.com



4DIJTC-Vol.-5,Issue-1,Sep.2016

Editorial

“Emotional Intelligence” has been defined as the capacity to understand and analyze one’s own emotions and also others and apply at work place. That means emotions when understood, felt and analyzed and then applied it becomes emotional intelligence. “Man is a rational being besides an emotional being. Emotions influence our relations in various spheres. In the early stage of Management developments this aspect of human nature was overlooked in Organisation.

Emotions were considered to be influencing our social relationship and it was not realized its utility and importance in the Organisation or at work place. Only intelligence (rationale) of a person was considered to be an important trait of management. Later on it was realized that social relations can be extended to the work place (Organisation) also, which will be valuable in decision making ,process, conflict resolution mutual attachment of employees. One should understand one’s feelings and emotions, that of his fellow This way Emotions and intelligence synchronized and emerged the concept of “Emotional Intelligence” which was first recognized bt Peter Salovey. Emotions have many traits so have its many relationship.

Chief Editor